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# REAL RECOGNITION RADIO

with Roy Saunderson & S. Max Brown every Tuesday at 1:00 et.



*The show that is all about building relationships, inspiring greatness and creating a workplace where people can thrive.*

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**October 19th 2010: President and COO— Getting to the ROOT of What Matters**

If C-level leaders were to dig down into the trenches and work side by side with their employees for just a day, would they change their leadership practices? Next week's Real Recognition Radio guest, Rick Arquilla, President and COO of Roto-Rooter Services Company, will provide an answer with first-hand experience. Rick may be best recognized as the featured "boss" on an episode of CBS Television's Undercover Boss program, which aired in the United States, and in international markets. Tune in to next week's episode to learn how Rick works with general and regional managers utilizing em

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### Featured Guest



#### Rick Arquilla

Rick Arquilla is President and chief operating officer of Roto-Rooter Services Company, North America's largest provider of plumbing repair and drain services.

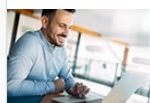
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