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January 21st 2014: Business Continuity for Customer Records

Let's face it, even if your company is well on its way to achieving the goal of less paper and more electronic information resources, at the end of the day paper isn't going anywhere anytime soon. The issues surrounding the recovery of paper records remains complex for a myriad of reasons, including something as simple as where to get started. Join us as Bill Ainsworth, Manager of Records and Information Management for Buchanan, Ingersoll & Rooney PC, walks us through the process of building a business continuity plan for customer records.

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Featured Guest

Guest Image

Bill Ainsworth

Bill Ainsworth is the Manager of Records and Information Management for Buchanan, Ingersoll & Rooney, PC, a national law firm with its headquarters in Pittsburgh, PA. He has worked in the records management industry for the past 14 years.

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